

Overview of Eligible Services

Services eligible for reimbursement:

- Outpatient counseling and mental health services (including telehealth);
- Inpatient hospitalization with a mental health diagnosis;
- Residential treatment with a mental health diagnosis;
- FDA-approved oral and nasal pharmacy services;
- Ketamine infusion therapy;
- Service animals and support animals.

Survivors with insurance will supply a copy of Explanation of Benefits (EOB) from all insurance companies that covered outpatient services, along with a completed Reimbursement Form.

Survivors who do not have insurance will supply a paid invoice or superbill from the mental health provider, along with a completed reimbursement form.

Requests previously submitted to and reimbursed by the former fund administrator are not eligible for reimbursement.

Provisions of the MSU Counseling & Mental Health Services Fund:

- All services must be provided or prescribed by a licensed mental health professional;
 - Refer to the listing of eligible provider types
- Reimbursement is limited to out-of-pocket expenses, including deductibles, co-pays or co-insurance;
- All available insurance coverage must be exhausted to qualify for reimbursement;
- The Fund is the payor of last resort;
- Reimbursement requests for eligible services must be submitted within 365 days from the date of service.

Services **not eligible** for reimbursement include, but are not limited to:

- Partial hospitalization;
- Hospitalization for conditions other than mental health treatment;
- Non-FDA-approved prescription medications;
- Referral services, such as an Employee Assistance Program (EAP).

Questions?

JND Legal Administration provides survivors with several options to address questions related to services eligibility:

- Browse the MSU Counseling & Mental Health Services Fund website;
- Call JND Legal Administration toll free at 1-877-250-6408, Monday through Friday between the hours of 8:30 a.m. and 5:00 p.m., Pacific;
- Send questions by email to info@MSUHealingFund.com.